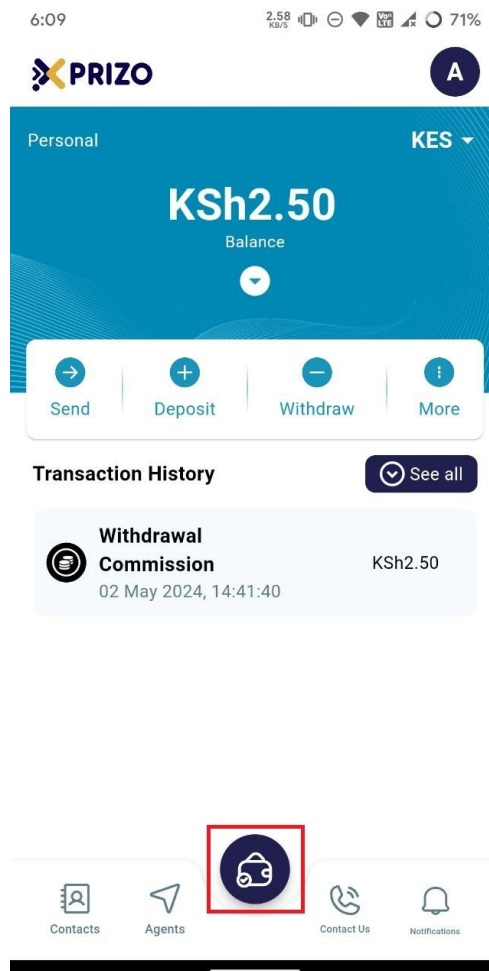


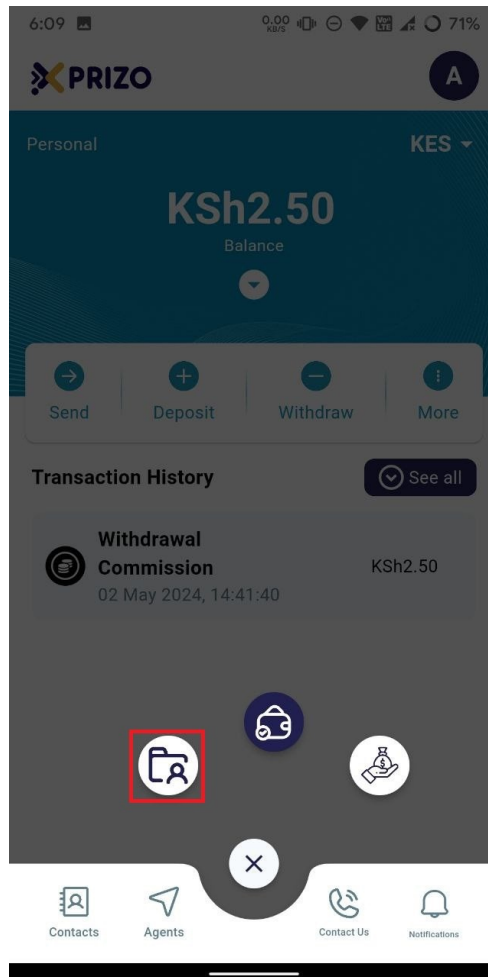


# How to do Withdrawal using Agent Wallet?

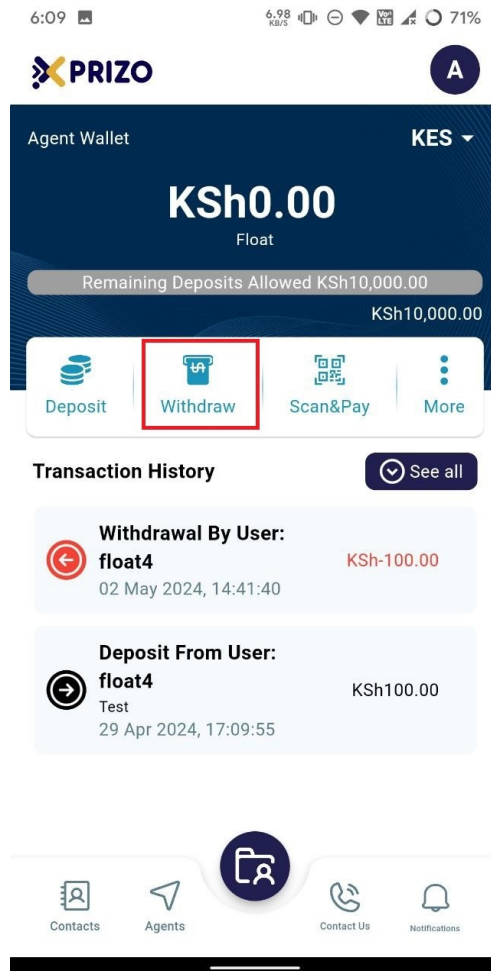
- Sign in to your account using your credentials, then click on the wallet icon at the bottom to switch between different types of wallets.



- Tap the "Agent Wallet" button to transition from your current wallet to your agent wallet.



- Select the "Withdraw" button to dispense funds physically to the user, who will be paying from their digital wallet.



- If the user is in your contact list, enter their name; if not, search for them using the "All users" button. Input the amount the user wishes to withdraw in physical currency, and optionally add a remark. Finally, click on "Payout funds to user" to initiate the withdrawal.

4:30 8.54 KB/s 82%

< Payout funds to user

Agent Wallet

Balance  
KSh 100.00

All Users

Send To\*

KSh Amount\*

Remark

Payout funds to user

- Once clicked, the user will have a pending transaction that they will need to approve.
- Upon approval from the user, the money will be deducted from their wallet. Similarly, the same amount will be deducted from the agent's wallet as the agent is providing physical cash to the user.

Revision #2

Created 3 May 2024 08:59:06 by Sapneel

Updated 15 May 2024 13:57:19 by Sapneel